

**CERTIFICATION OF CPNI FILING, FEBRUARY 6, 2006**  
**[Section 64.2009(e) of FCC Rules]**

**EB-06-TC-060**  
**EB DOCKET NO. 06-36**

I hereby certify that I am an Officer of The Chillicothe Telephone Company, Horizon Long Distance.

I have personal knowledge that the companies have established operating procedures that are adequate to ensure compliance with the Customer Proprietary Network Information rules and requirements in Subpart U of Part 64 of the Federal Communications Commission's Rules (47 C.F.R. §§64.2001 through 64.2009). The attached Statement of CPNI Compliance explains how the Companies' operating procedures ensure that they are in compliance with the foregoing FCC rules.

I am making this certification for the year 2006.



Signature

Peter M Holland  
Printed Name

Chief Financial Officer  
Office Held

February 3, 2006  
Date

**The Chillicothe Telephone Company  
Horizon Long Distance**

**STATEMENT EXPLAINING HOW THE COMPANIES' OPERATING PROCEDURES  
ENSURE COMPLIANCE WITH THE FCC'S CPNI RULES**

**I. Customer Proprietary Network Information ("CPNI")**

CPNI is defined in Section 222(f) of the Communications Act as (A) information that relates to the quantity, technical configuration, type, destination, and amount of use of a telecommunications service subscribed to by any customer of a telecommunications carrier, and that is made available to the carrier by the customer solely by virtue of the carrier-customer relationship; and (B) information contained in the bills pertaining to telephone exchange service or telephone toll service received by a customer of a carrier (except that CPNI does not include subscriber list information).

Generally, CPNI includes personal information regarding a consumer's use of his or her telecommunications services. CPNI encompasses information such as: (a) the telephone numbers called by a consumer; (b) the length of a consumer's phone calls, and (c) the telecommunications and information services purchased by a consumer.

**II. Use of CPNI Is Restricted**

The Companies recognize that CPNI includes information that is personal and individually identifiable, and that privacy concerns have led Congress and the FCC to impose restrictions upon its use and disclosure, and upon the provision of access to it by individuals or entities inside and outside the Companies.

The Companies have designated a CPNI Compliance Officer who is responsible for: (1) communicating with the Companies' attorneys and/or consultants regarding CPNI responsibilities, requirements and restrictions; (2) supervising the training of Companies' employees and agents who use or have access to CPNI; and (3) receiving, reviewing and resolving any questions or issues arising within the Companies regarding use, disclosure, or provision of access to CPNI.

Companies' employees and agents that may deal with CPNI have been informed that there are substantial federal restrictions upon CPNI use, distribution and access. In order to be authorized to use or access the Companies' CPNI, employees and agents must receive training with respect to the requirements of Section 222 of the Communications Act and the FCC's CPNI Rules (Subpart U of Part 64 of the FCC Rules).

### III. Permissible Uses of CPNI

Companies' employees and agents are strictly prohibited from using CPNI, and from providing CPNI to individuals or entities inside or outside the Companies, except as follows:

1. The Companies may, after receiving an appropriate request from a customer, disclose or provide the customer's CPNI to any person or entity designated by the customer. Any and all such customer requests: (1) must be made in writing; (2) must include the customer's correct billing name and address and telephone number; (3) must specify exactly what type or types of CPNI must be disclosed or provided; (4) must specify the time period for which the CPNI must be disclosed or provided; and (5) must be signed by the customer.
2. In the absence of an appropriate written request from the customer, the Companies may provide the customer's phone records or other CPNI to a law enforcement agency only in response to a warrant or subpoena that specifies the particular CPNI to be furnished.
3. The Companies may use, disclose or permit access to CPNI to provide the same category of telecommunications service to a customer from which the CPNI is derived. For example, the Companies may use the CPNI from its provision of local exchange service to a customer to provide or market new, additional or modified local exchange service offerings to the customer. Likewise, the Companies may use the CPNI from its provision of long distance toll service to a customer to provide or market new, additional or modified long distance toll service offerings to the customer.
4. The Companies and their authorized employees may use, disclose or permit access to CPNI to provide services necessary to, or used in, the provision of the telecommunications service from which the CPNI is derived.
  - a. The FCC has noted the publishing of directories as an example of this permitted use.
  - b. The FCC has indicated that telecommunications carriers may use, disclose or permit access to CPNI, without customer approval, to provide inside wiring installation, maintenance, and repair services.
  - c. The FCC has stated that local exchange carriers and commercial mobile radio service providers may use CPNI, without customer approval, to market "adjunct-to-basic" services such as speed dialing, computer-provided directory assistance, call monitoring, call tracing, call blocking, call return, repeat dialing, call tracking, call waiting, caller ID, call forwarding, and certain Centrex features.
  - d. Any other use, disclosure or provision of CPNI under this "necessary to or used in the provision of" category must be expressly approved in writing by the Companies' CPNI Compliance Officer.
5. The Companies, their authorized employees and their billing agent may use CPNI to initiate, render, bill and collect for telecommunications services.

6. The Companies may use CPNI to protect the Companies' rights or property, and to protect users and other carriers from fraudulent, abusive or illegal use of (or subscription to) the telecommunications service from which the CPNI is derived.

7. The Companies may use, disclose, or permit access to CPNI derived from its provision of local exchange service or interexchange service, without the customer's approval, to provide customer premises equipment ("CPE"), call answering, voice mail or messaging, voice storage and retrieval services, fax store and forward, and protocol conversion

8. If a customer subscribes to more than one category of service offered by the Companies, the Companies are permitted to share CPNI among their affiliated entities that provide a service offering to the customer.

If a customer does not subscribe to more than one offering by the Companies, the Companies are not permitted to share CPNI with its affiliates without the customer's consent pursuant to the notice and approval procedures set forth in Sections 64.2007, 64.2008 and 64.2009 of the FCC's Rules.

9. When an existing customer calls the Companies to inquire about or order new, additional or modified services (in-bound marketing), the Companies may use the customer's CPNI to assist the customer for the duration of the customer's call if the Companies provide the customer with the oral notice required by Sections 64.2008(c) and 64.2008(f) of the FCC's Rules.

10. The Companies use, disclose, and/or permit access to CPNI in connection with Companies'-initiated marketing of services to which a customer does not already subscribe from the Companies (out-bound marketing) only pursuant to the notice and approval procedures set forth in Sections 64.2007, 64.2008, and 64.2009 of the FCC's Rules. All proposed out-bound marketing activities are reviewed by the Companies' CPNI Compliance Officer for compliance with the CPNI restrictions and requirements in the Communications Act and the FCC Rules.

#### **IV. CPNI Compliance Officer**

In addition to the specific matters required to be reviewed and approved by the Companies' CPNI Compliance Officer, employees and agents are strongly encouraged to bring any and all other questions, issues or uncertainties regarding the use, disclosure, or access to CPNI to the attention of the Companies' CPNI Compliance Officer for appropriate investigation, review and guidance. The extent to which a particular employee or agent brought a CPNI matter to the attention of the CPNI Compliance Officer and received appropriate guidance is a material consideration in any disciplinary action brought against the employee or agent for impermissible use, disclosure or access to CPNI.

## **V. Disciplinary Procedures**

The Companies have informed its employees and agents that they consider compliance with the Communications Act and FCC Rules regarding the use, disclosure, and access to CPNI to be very important.

Violation by Companies' employees or agents of such CPNI requirements will lead to disciplinary action (including remedial training, reprimands, unfavorable performance reviews, probation, and termination), depending upon the circumstances of the violation (including the severity of the violation, whether the violation was a first time or repeat violation, whether appropriate guidance was sought or received from the CPNI Compliance Officer, and the extent to which the violation was or was not deliberate or malicious).